

## QUALITY POLICY STATEMENT

It is essential for the prosperity of all at **Wood Mitchell Printers Ltd** that we provide products that are fit for their intended purpose. The Company places particular emphasis on experience, expertise, capability, delivery, performance and quality and our objective is to bring those strengths to our relationship with our customers and so encourage them to choose us for their products in preference to our competitors.

Our products are created to a specific customer requirement and are unique and therefore only by working in a systematic manner to formalised procedures can we all have confidence that we can consistently produce what the customer wants every time and on time.

These formalised procedures need to be easy to follow and as far as possible fall naturally within the day-to-day responsibilities of all employees who have a part to play in our production. As we follow these procedures we need to be able to record compliance so that both we ourselves can know that we have done what we say we do and an external assessor can know the same.

To this end all of us will have input to how these procedures are put together and they will need to be regularly reviewed, audited and amended where possible to ensure our commitment to on-going improvement in line with our management system and full commitment to **ISO 9001:2015**, and for us to show what we are doing is effective and relevant.

Where appropriate, individual departments will have specific objectives to measure themselves against; we will never be faultless but each fault avoided makes our company better and our customers more confident in us.

We communicate this policy to all staff and make this policy available to all interested parties.

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**R Mitchell**  
Chairman  
Wood Mitchell Printers Ltd  
5 September 2019

### **Review Record:**

Reviewed: September 2014- Valid, No amendments necessary. AM 02/09/14

Reviewed: December 2015- Valid- No amendments necessary AM 03/12/15

Reviewed: June 2016- Amended to reflect the requirements of ISO 9001:2015 AM 01/06/17

Reviewed June 2018- No changes necessary AM 01/06/2018

Reviewed: Sept 2019- No changes made AM 05-09-19